

Subject: Your Coronavirus Preparedness Questions Answered – May 12, 2020
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Greetings!

I hope that your final exams are going well and that you feel especially proud of your spring semester accomplishments. This week and beyond, we will be sharing [videos](#) to help you keep going and hopefully make you smile. Please follow HACC on [Facebook](#), [Instagram](#) and [Twitter](#) to see the videos and stay connected with us.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called “Information for Students.”

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. “Ski” Sygielski, MBA, Ed.D.
President & CEO
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1. Will we reopen campuses if our counties decide to reopen?

Campuses will remain closed until Aug. 17. For the summer semester, all classes will be held remotely or through Virtual Learning regardless if the status of our counties change. A task force is charged with developing a plan for returning to campus in the fall. The task force is looking at various phases between full on-campus, Virtual Learning and remote operations. At this point, we are likely to continue to offer at least some classes remotely in the fall. HACC will continue to follow the governor’s recommendations for reopening. We are developing safety precautions for students and employees for the time when we can gradually

reintroduce people on campuses. The safety of our students and employees remains a top priority.

- 2. During the Zoom session on May 7, Dr. Ski mentioned that some workforce programs may be held on campus as early as this month. Are other programs being considered to return to campus in May? If not, why not?**

We are not planning to bring additional programs to campus in May while we are still in the red phase of the governor's stay-at-home order. The public safety programs received an exception to complete training of essential employees in fire, police and emergency services.

- 3. How will graduating nursing students receive their pins? How will they be honored?**

The Nursing Program is postponing the May celebrations until August. If we are permitted back on the campus at that time, Harrisburg and Lancaster campuses will combine their May and August ceremonies, and Gettysburg will hold their pinning ceremony at HACC's Gettysburg Campus.

Students receive pins differently, depending on how they ordered them. Students who ordered their pins online will receive direct shipment. Students who ordered through the bookstore will need to contact the bookstore if they want their pins in advance of the proposed August ceremony. If we are not permitted back on campus at that time, we will mail the pins to the students.

- 4. I do not understand the differences between "remote" instruction and "virtual" learning. Please explain the differences.**

Remote instruction is the replacement for in-person instruction during the current situation. Using [Zoom](#), faculty meet with students during scheduled class times. While we were flexible about attendance because of the sudden change in situation for the spring semester, students and faculty will be expected to attend all scheduled class meetings via Zoom in the summer. If you are unable to attend scheduled class meetings, you may want to consider Virtual Learning classes.

Virtual Learning is a selection of online classes that typically do not have a scheduled time when students and faculty meet. Online coursework is not exclusively self-taught or self-paced, but as long as due dates are met, students' work can be done on various days and times.

- 5. Will any fees be refunded to students? If not, why not?**

Spring course fees will not be refunded to students even though we are holding lab and clinicals virtually. Fees cover the costs of instruction for these classes. Since we are still delivering the classes through remote instruction, the cost of these classes remain.

6. What types of student celebrations are occurring virtually? How can we find out more information about them?

The Dental Hygiene Pinning Ceremony will be held virtually through Zoom on May 15 at 6 p.m. Students will be notified by email with a Zoom link.

7. Is the Study Abroad Program being eliminated?

The Study Abroad Program is being suspended as a result of the COVID-19 pandemic. During academic year 2019-20, several trips abroad were canceled. No trips will be scheduled for 2020-21.

8. When will the Study Abroad Program return?

At this time, no date has been established to resume the Study Abroad Program.

9. If I'm taking a biology class that includes lectures and lab, what are the expectations for the online lab component? My class can be considered a lecture class now but I'm expected to pay as if I'm receiving all the goods provided with an in-class experience. Or, is the cost not being looked at because students from other schools are competing to take these classes because their school campus is closed?

Biology classes with lab components will be held remotely this summer. There are expectations that students complete the lab, and instructors will be working with students during the scheduled lab times. The cost of the class takes into account the costs of offering the lab classes, which include additional instructional time.

10. I have payment overdue and I cannot register for my classes. How do I pay?

Students with account balances can access payment online at: www.hacc.edu/Paying/HowDoIPayMyBill/index.cfm

hacc.edu



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