

Subject: Your Coronavirus Preparedness Questions Answered – March 16, 2020
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Greetings, HACC student!

Your feedback on the College's preparedness plan for the coronavirus is much appreciated. Your insight allows us to plan better and communicate more effectively. Our goal is very simple: To keep you, our employees and our visitors healthy and safe.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania's Community College

1. Will the College extend the deadlines for TEAS and the fall 2020 nursing applications?

No decision has been made at this time. We will provide an update no matter what the decision.

2. Will the TEAS test be postponed?

The TEAS test may be rescheduled once the campuses are re-opened. The Nursing Department is still reviewing deadlines for applications for the fall programs.

3. What Student Affairs or student-run events are cancelled at this time?

All on-campus events planned by the Student Government Association (SGA), Student Programming Board (SPB) and Office of Student Affairs and Enrollment Management are canceled until April 6. A list of canceled events includes, but is not limited to, the following:

- HACC's Lebanon Campus's Penn State Health Careers Exploration Day on March 16, 2020
- Application Day on March 17, 2020
- HACC's Harrisburg Campus Transfer Fairs on March 17 and April 1, 2020
- HACC's Harrisburg Campus Community Partner Breakfast on March 20, 2020
- HACC's Lancaster Campus leadership series events on March 20 and April 3, 2020
- HACC's Lancaster Campus Job Fair on March 25, 2020
- HACC's Gettysburg Campus HACC Experience Day on March 27, 2020
- HACC's Harrisburg Campus Health Careers Exploration Day on March 27, 2020
- HACC's Lancaster Campus Health Careers Exploration Day on March 27, 2020
- HACC's Gettysburg Campus Autism Awareness event on April 2, 2020

4. Will buildings on campus be open for student use during the week of March 16 through 22?

Many campus buildings are closed for cleaning during this week.

5. I'm supposed to continue my clinicals next week in one of the health careers programs, but I'm concerned for my health. Do I still have to participate?

The health and safety of our students and employees are our top priorities. No clinicals will be held the week of March 16.

6. Will Commencement still be held in May at the Giant Center?

At this time, no decision has been made about the Commencement ceremony in May. The College will continue to monitor the situation and is prepared to make decisions that are in the best interest of our students, employees and community.

7. What will happen in science lab classes?

No decision has been made at this time. Your instructor will provide an update when classes resume.

8. Why are students not allowed on the campuses?

The decision to close campuses to students was made as a result of recommendations from the [CDC](#) and government leaders to practice social distancing. To prevent the spread of the COVID-19 virus, schools and organizations are recommended to limit face-to-face interactions.

9. Can we allow students to come and pick up materials they'll need from campus to continue working from home?

Yes, but they need to schedule a time with their faculty member and school dean so we can alert campus security. Faculty should work with students to pick up materials no later than 4 p.m. on March 18.

10. Will the outsourced IT support still be available?

Yes, and they have been alerted to a potential spike in demand over the next couple of weeks as we make this transition.

11. I was scheduled to take a proctored test for one of my classes on campus. Now that campus is closed, what do I do?

When classes resume on March 23, your instructor should have directions about how you can take that test.

12. How will students who need technology be addressed?

HACC will begin providing technology to students based on the greatest need and progress in their program.

- a. Students who are in their last semester before graduation and are on financial aid will be contacted first through their Hawkmail email account to determine if they require any technology (such as a computer or internet connectivity) to complete their current courses.
- b. Students identified as needing technology to complete their current courses for graduation will be contacted by a OIST team member to review their technology needs.
- c. OIST will schedule a location, day and time for the student to pick up their requested technology.
- d. Upon arrival at the location for pickup, the student will need to complete a form and pick up their technology.
- e. Students who receive technology will be expected to return the technology when the College reopens for normal business or at the end of the semester.

13. Why am I not being given numbers to contact a campus directly? Why do I have to contact 800-ABC-HACC?

As we move to a more remote workforce, we are better able to answer incoming calls working from a central line. Given that our staff members who are answering calls will not be physically located at campuses, we are better able to support students from this more centralized process.

14. Is the tutoring center open?

The tutoring center will not be open this week. However, we will be offering tutoring online through both HACC tutors and SmartThinking starting the week of March 23. We will continue online tutoring until the College campuses resume normal operations.

15. Will all tests be online now?

There will be no physical-location test proctoring while the College campuses are closed. Tests will be completed online, and any required proctoring will be done through Examity. We will resume physical-location test proctoring when the College campuses resume normal operations.

hacc.edu



800-ABC-HACC

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