

Subject: Update: HACC's Preparation for the Coronavirus – April 23, 2020
Date: Thursday, April 23, 2020 4:40:27 PM

Good afternoon, colleagues.

Please encourage students to participate in our #HACCtogether campaign no later than April 28. Information about how to submit a testimonial, photo and/or video is available at hacc.edu/HACCtogether. Employees are welcome to participate too!

Below are two motivational quotes shared by HACC students:

“Stay focused and stay passionate about your life and career goals because this will all be over one day and you’ll still be headed in the right direction!!” – Mackenzie

“We stand together as one and always will.” – Kathryn

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions, and you do not see the answers on the website, please submit the [online form](#) located on the website. Please see the webpage section called “Information for Employees.” If you would like to see the information being communicated to students, please see the webpage called “Information for Students.”

We will continue to update you regularly via email, the aforementioned website and Zoom sessions.

Thank you!

John J. “Ski” Sygielski, MBA, Ed.D.
Pronouns: He, Him, His
President & CEO
HACC, Central Pennsylvania’s Community College

1. How will the Office of Student Affairs and Enrollment Management handle the advising of students over the summer months, particularly in light of many counselors retiring?

Most faculty counselors will work with the advising teams through June 30, 2020. Additionally, we expect that new employees hired as part of the reorganization will be in place by June 30. They will work in concert with our existing professional advisors to support students’ advising needs.

2. What resources are available to support HACC students in need?

HACC students can access a wide range of services from [HACC’s website](#), including HACC’s [student wellness page](#) and the following link: uwp.org/211gethelp/.

The 211 link includes resources for food and housing insecurities, financial assistance and other needs available through the United Way. Additionally, as the result of our partnership with Mazzitti & Sullivan, there is a robust set of mental health and wellness resources available through [their website](#) that complement the counseling services. Students can access the resources by signing in using the access code: HACCSTU.

3. Why did the message displayed in the April 15 Zoom update session waiting room change?

Zoom enforces a limit of 400 characters that can be displayed to users in the waiting room. Please see the new message below that will be displayed in the waiting room for the weekly Zoom update sessions:

Thank you for waiting. Please note that you will not be admitted into the meeting if you are not identified by your first and last name or HACC ID. These measures are put in place by the College to prevent Zoombombing. We appreciate your attention to this matter.

Quote: “When you find yourself cocooned in isolation and you cannot find your way out of darkness ... Remember, this is similar to the place where caterpillars go to grow their wings.” – Necole Stephens