

Greetings!

As a reminder, HACC is closed on Fridays during the summer starting this week. However, select enrollment-related and student services will have a presence available various Fridays throughout the summer.

These services include (but are not limited to):

- Admissions
- Advising
- Career Development
- CARE Center
- Computer Help Desk
- Financial Aid
- Global Education
- KEYS
- Library Chat
- Military and Veteran Affairs
- New Student Orientation
- Public Safety Center
- Registrar
- Remote Proctoring
- Online SmartThinking Tutoring
- Student Access Services
- Title IX
- Welcome Center

This work arrangement began May 17 and will end Aug. 15.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the <u>website</u>, please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D. President & CEO HACC, Central Pennsylvania's Community College

1. When are the textbooks I rented for the spring 2021 semester due to the Bookstore?

Textbooks rented for the spring 2021 semester are <u>due on May 24</u>.

Drop boxes for rental returns are located on the Gettysburg, Harrisburg, Lancaster and York campuses. Drop boxes on those campuses are accessible for returns 24 hours a day, 7 days a week.

Please note that the Lebanon Campus will have two scheduled drop-off times in front of the building:

- May 20; noon-3 p.m.
- May 24; 9 a.m.- noon

For information on these drop off locations, other options for returns and campus maps, please go to <u>bookstore.hacc.edu</u>.

If you have any questions about rental returns, would like to purchase your rental or are unable to return your rental on campus, please email <u>bookstore@hacc.edu</u>.

2. Since HACC campuses are opening to the public in June, will students who must be on campus during the summer be allowed to eat lunch outside as long as they maintain social distancing?

Yes. Students will be allowed to eat lunch outside as long as social distancing is maintained.

3. When you say that "our campuses are open to the public June 1, 2021," what does that mean?

This means that:

- The public can park on campus.
- The public can walk the campus grounds.
- We will *allow outside events* (but not inside events) to be held on our campuses. An example of this is the Dauphin County and UPMC COVID-19 vaccination clinic on HACC's Harrisburg Campus.

• We will *allow tenants* to come back on campus.

Please note that:

- Our *buildings* will *not* be accessible to the public.
- Anyone who needs to *access a campus building* must complete HACC's <u>online Wellness Screening form</u> prior to each campus visit through May 29.
- This information is *tentative and subject to change*.

Please know that your safety will continue to be our top priority! Although we cannot control COVID-19 and how it spreads, we will continue to do our part to help maintain student, employee and building safety by following protocols, as per governor's orders and Centers for Disease Control and Prevention (CDC) recommendations.

4. Is HACC planning to continue the wellness-screening process?

The wellness-screening process will end May 29. You will not be required to fill out the Wellness Screening Form after that time.

Please note:

- It is important to continue *self-screening* each day. Although HACC is not screening you, please evaluate how you feel each day. If you are feeling any symptoms of COVID-19, please *DO NOT* come to campus. Notify the College by emailing corona@hacc.edu. Please describe whether you've tested positive, have symptoms or have been in contact with someone who has tested positive. Contact is defined as within 6 feet for 15 minutes or more.
- The wellness screeners will be at the wellness-screening stations through June 4 to answer questions.
- The buildings are still *only available* to students and employees involved in on-campus classes.

This information is *tentative* and *subject to change*.

5. What are the summer hours for the Library Chat?

HACC Library faculty will be available (via <u>Library Chat</u>) during the following days and times over the summer:

• Monday-Thursday: 8 a.m.-10 p.m.

Friday: 9 a.m.-4 p.m.Saturday: 9 a.m.-2 p.m.Sunday: 5-10 p.m.

Please note that the <u>Library Chat</u> is available 24 hours a day, 7 days a week, even when HACC Library faculty are not available.

This information is *tentative and subject to change*.

6. What are the summer and fall hours for the Bookstore?

HACC's Bookstore *campus locations* will remain closed until Aug. 16. We will continue communicating and serving you using technology. Therefore, please email the Bookstore at bookstore@hacc.edu with any questions or concerns involving textbooks or visit bookstore.hacc.edu.

Please note that:

- Bookstore services will be closed on Fridays through Aug. 13.
- All textbooks for any HACC class on any HACC campus can be ordered from this website.
- If you have purchased from the HACC Harrisburg Campus Bookstore website previously, please use that same account when you place your order. If you have not purchased from the HACC Harrisburg Campus Bookstore website previously, even if you have purchased from another HACC campus bookstore website, please create a new account when you place your initial order.
- Until further notice, all <u>bookstore.hacc.edu</u> orders will be shipped for free.

Summer 2021 Students: Summer course materials are now available for online purchase. Financial Aid is now available to use for the summer 2021 semester.

Fall 2021 Students: Fall course materials are now available for online purchase. Financial Aid will be available to use for the fall 2021 semester on Aug. 9.

For information on selling your purchased textbooks online or buyback on campus, please visit <u>bookstore.hacc.edu</u>.

7. I was unable to tune in to the spring 2021 virtual Commencement ceremony. Is there a way I can still view the big event?

We were proud to virtually celebrate our spring and summer 2021 graduating students on May 13. You can view the ceremony at any time on <u>HACC's YouTube channel</u>.

To learn about the event speakers, please visit our Commencement <u>webpage</u>. If you have additional questions, please contact <u>Commencement@hacc.edu</u>.

8. Managing my money throughout the coronavirus has been tough. Do you have any suggestions for me?

We know that money management can be overwhelming, especially in times of a crisis. The webinar, "Money Management in Times of Crisis," provided by PSECU,

provides tips on navigating your finances in these times, including how to reduce your expenses and protect your identity and credit.

PSECU's Financial Education Center at HACC is available for virtual office hours by phone or Zoom. Please contact Jennifer Nicrone, PSECU community manager, at jnicrone@psecu.com to schedule an appointment.

Please **do not** include personal information (such as your bank account number and social security number) in your email message.

hacc.edu







800-ABC-HACC

HACC recognizes its responsibility to promote the principles of inclusion and equal opportunity in employment and education. Therefore, it is the policy of HACC, in full accordance with the law, not to discriminate in recruitment, employment, student admissions, and student services on the basis of race, color, religion, age, political affiliation or belief, gender, national origin, ancestry, disability (physical or intellectual based challenges), place of birth, General Education Development Certification (GED), marital status, sexual orientation, gender identity or expression, veteran status, genetic history/information, or any other legally protected classification. Inquiries should be directed to the Office of the President, One HACC Drive, Harrisburg, Pa. 17110, telephone 717-736-4100.