



### Greetings, HACC student!

Thank you for your patience as the College implements its coronavirus preparedness plan. Your health and safety and that of our employees are our top priority. With a worldwide pandemic, great care must be taken to plan and communicate transparently, professionally, quickly, ethically and thoughtfully.

As the situation with the coronavirus evolves, the College will provide you with regular updates to answer your commonly-asked questions. Please note that some of these responses are tentative and subject to change.

Following are some of those questions and our responses.

### 1. Are we going to extend the semester?

Yes. We are going to use the two reading days and the next two days to add to the spring semester, making up for the time we are missing by extending spring break. The semester will end now on May 9. Final exams will begin on May 11. Final grades will still be due on May 18.

### 2. Are we delaying the start of the second seven-week classes (that were supposed to start on March 16)?

Yes. We are delaying the start of those classes until March 23.

### 3. Why are we extending spring break for virtual classes if they could continue anyway?

Because many of our students are taking both online and on-campus classes, it is confusing to pause some and not others. Faculty are encouraged to work with their students on adjusting timelines through the rest of the semester to accomplish the learning outcomes by the end of the summer.

### 4. Will the TEAS test still be available the week of March 16?

If the College campuses are open the week of March 16, the test center will be open for students to take the TEAS test.

### 5. Are students still going to clinicals during the week of March 16?

Yes. We will continue to run clinical experiences for students in nursing and other health career programs.

### 6. How are we addressing clinicals? What guidance have we received from our healthcare facilities?

We are continuing to hold clinical courses as long as our clinical partners will take students.

# 7. I was originally scheduled to take a proctored test during the week of March 16 for my blended class. Will I still be required to come to campus to take that test?

We are postponing the schedule for proctored tests one week to match the extension of spring break.

### 8. Will we continue to run workforce development classes?

Yes. As long as the College is open, we will continue to run workforce development classes. If the College closes the campuses, we will not run classes on campus – with the exception of public safety classes and academies. We will continue to run classes on other sites as long as the other site allows us to do so.

### 9. Will we continue to run public safety classes and academies?

Yes. We will continue to offer classes to train our first-responders in fire, police and EMS on campus.

### 10. What should people who are autoimmune compromised do to keep themselves safe?

People with autoimmune diseases are at greater risk for infections because of both their disease as well as the medications they take to manage it. Working remotely or having online classes will reduce a person's susceptibility to infections. Also, you should follow the advice of your physician.

### 11. What are the cleaning priorities on campuses?

Custodial staff will be focused on high-frequency touch points (including flat surfaces, desks, tables and door handles). Custodial staff are working to ensure

high-traffic areas (such as restrooms, library, bookstore, welcome center and learning center) are maintained.

## 12. What IT equipment is being made available to students who do not have a laptop/computer at home?

The College is reviewing additional options for students.

# 13. If HACC decides to close campuses and move to remote instruction, how will I access the remote classes if I don't have a computer or high-speed internet at my home?

We will continue to offer classes using remote instruction offered via Zoom instead of in a classroom. HACC will deploy technology equipment to students and employees as available. HACC does not maintain an extensive inventory of laptops, computers and peripherals to equip every student and employee. As we work to secure additional technology, it will be deployed.

### 14. What is the difference between online classes and remote teaching?

Online classes refers to <u>Virtual Learning</u> classes offered by HACC. Remote teaching is a replacement for face-to-face instruction in the event of a campus closure.

### 15. What are the protocols for coming on campus during a College closure?

Our protocol when the campus is closed is not to allow anyone on campus. If there is contract work that must go on and contractors need access to buildings, they must check in with the Public Safety and Security Department. Employee badges will not work as we increase the security level. Only security would have access to buildings.

### 16. Will I still be able to graduate in May since spring break is extended?

With a one-week extension, we will still be able to complete the semester. If we lose additional instructional time, however, we will be flexible on completion dates for the spring semester and graduation deadlines.

## 17. I am a student traveling from Harrisburg to Lancaster, and I don't feel safe traveling that far.

Please work with your instructor to see if alternate arrangements for completing your coursework are available while the College campuses remain open. In the event of a College campus closure, your classes may be moved to a remote option.

For more information, please visit <u>hacc.edu/Coronavirus</u>. Please see the section called

"Information for Students." If you do not see your questions answered, please submit them using our <u>online form</u>.
Thank you!

Sincerely YOURS,

John J. "Ski" Sygielski, MBA, Ed.D. President & CEO HACC, Central Pennsylvania's Community College

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